

March 30, 2005

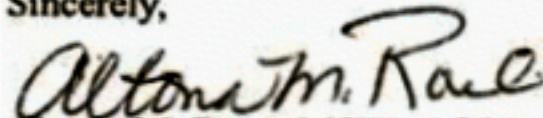
Mr. Calvin Lippitt
Chairperson
MCET
255 N. Telegraph Road, Suite 206
Waterford, MI 48328

Dear Mr. Lippitt:

Based on our professional association, I would like to commend your organization on your dynamic services. Under your leadership, MCET was developed as the first consumer run evaluation agency in the state. Your organization is skilled in all phases of conducting quality evaluation satisfaction surveys, always ensuring well preparedness, knowledge of the services you provide and professional discharge of duties. I would highly recommend your company.

Thank you for your continued efforts and I look forward to a productive working relationship.

Sincerely,



Altona M. Rone, MSW, ACSW
President