

## **MCET AND YOUR ORGANIZATION, SYSTEM AND LOCAL COMMUNITY**

MCET desires to support efforts of involving consumers in systems evaluation and quality improvement efforts. The flexibility offered by MCET includes tailoring our services to meet what is needed. This flexibility extends to our services being available as part of a "one time", short term, periodic or sustainable effort.

We are available to meet with your people and talk about your desire to involve consumers in a meaningful and valued manner in evaluation and quality improvement efforts. We can also assist in the development of the specific outcomes expected of an evaluation and quality improvement endeavor and the variety of methods that could be applied in order to best meet unique needs and to promote effectiveness and efficiency.



255 N. Telegraph Road  
Suite 206  
Waterford, Michigan 48328

Phone: 248-738-MCET  
Fax: 248-706-0313  
<http://www.mcetmi.org>

### **OUR MISSION**

*Michigan's Center of Excellence  
for the state wide advancement  
of valued and meaningful  
consumer involvement in the  
evaluation and continuous  
improvement of the systems,  
organizations and agents  
charged with the management  
and/or delivery of supports,  
services, treatment and/or care  
intended to benefit people with  
disabilities.*



## SERVICES

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## LEARNING



MCET can provide a variety of opportunities that are intended to develop consumer competencies as evaluators. These range from initial orientation to more intensive technical learning that may be required of a specific effort as well as general skills, such as interviewing.

## SUPPORT



MCET can provide offsite availability for assistance in problem solving issues occurring with an evaluation effort. This provides an opportunity to dialog with an external expert.

## CONSULTATION



MCET can provide on and off site services that require more intensive problem solving and, more importantly, assistance in avoiding the occurrence of problems. This service includes routine dialog with people and groups who have critical roles in the evaluation effort.

## TECHNICAL ASSISTANCE



MCET can “bundle” Learning, Support and Consultation services as a comprehensive and integrated approach. This creates an opportunity for greater intensity of our services as well as more “hands on” where needed.

## APPLICATIONS



MCET can directly conduct and/or manage an evaluation effort. We can also manage data and information entry, required methodological manipulation, extraction and analysis.

## PRODUCTS



MCET can develop and provide evaluation instruments and application instructions, learning materials and evaluation and quality improvement reports.